

# Converged Networks Privacy Policy

Effective Date: May 16, 2025

## 1. Information We Collect

We may collect the following types of personal information:

- Name
- Email address
- Phone number
- Business information
- IP address
- Device/browser data
- Any additional information you voluntarily provide via forms or communication with us

We may also collect usage data through cookies and similar technologies.

## 2. How We Use Your Information

We use the information we collect to:

- Respond to inquiries or support requests
- Communicate with you, including through SMS if you opt in
- Provide and improve our services
- Send updates, promotions, or relevant communications
- Comply with legal or regulatory obligations

## 3. Sharing Your Information

We do not sell or rent your personal information to third parties. We may share your information with:

- Service providers who help us operate our business (e.g., web hosting, analytics, customer service tools)
- Legal authorities, if required to comply with law, regulation, or legal process

SMS consent is not shared with third parties or affiliates for marketing purposes.

## 4. Your Choices

You may opt out of marketing communications at any time by following the instructions in our messages or contacting us directly. To opt out of SMS messages, reply STOP to any message.

You may also disable cookies via your browser settings.

## **5. SMS Policy**

If you opt in to receive SMS communications from Converged Networks, Inc., you may receive messages related to:

- Appointment scheduling and reminders
- Post-visit instructions
- Lab or billing notifications

Message frequency may vary. Message and data rates may apply.

Text STOP to unsubscribe. Text HELP for assistance.

## **6. Security**

We take reasonable steps to protect your personal information from unauthorized access, disclosure, or loss.

## **7. Changes to This Policy**

We may update this policy at any time, without prior notice. The latest version will always be posted on this page with the effective date.

## **8. Contact Us**

If you have questions about this Privacy Policy, contact us at:

Converged Networks, Inc.

Website: <https://converged-networks.com>

Email: [service@cnisoutheast.com](mailto:service@cnisoutheast.com)

## **SMS Terms of Service**

By opting into SMS from a web form or other medium, you agree to receive text messages from Converged Networks, Inc. These may include but are not limited to:

- Appointment scheduling and reminders
- Post-visit instructions
- Notifications
- Billing alerts

Message frequency may vary.

Message and data rates may apply.

Text STOP to opt out at any time.

Text HELP for help or visit <https://converged-networks.com>.

See our Privacy Policy at <https://converged-networks.com/privacy-policy> for more information.